

Records Management Advice

January 2017

Vital Records

Vital Records are those which are required to:

Establish and protect the rights and interests of the organization and its clients;

Re-instate business operations during or following a disaster; and

Continue to communicate with, and service the needs of, staff following a disaster.

Examples of Vital Records Include (but not limited to):

Insurance policies;

Pay rates;

Some policy and procedures;

Certificates of incorporation;

Corporate seals;

Legal documents;

Software programs and licenses;

Deeds:

Contracts and agreements;

Copyrights;

Leases;

Wills:

Client files:

Personnel register;

Current financial records; etc.

Identification of Vital Records:

Is an essential business practice for any organization;

A vital records register is an essential component of any risk management or disaster management plan;

identified and protected;

Identification of vital records requires a sound understanding of the objectives and functions of the business of the organization;

Senior management within each section or division of the organization will have a good understanding of key functions and the recorded information relevant to those functions, will be essential to re-establish business; and

are **vital** whilst they are current. They will still be important records to keep once their currency has expired but they will not be necessary for **immediate** recovery of business activity.

Protecting Vital Records:

Recovery and access to vital records (regardless of format) is an essential business component for any organization;

Protection, Recovery and Access to vital records is reliant on:

Identification once identified, incorporate into a Vital Records Register;

Duplication copies are essential so that the copy may be used for day to day business / reference purposes and the original is protected and safeguarded;

Backup daily backup of systems where possible; and

Removal remove vital records from the site to a place where they can be safely stored and retrieved when required.

For further information, contact the State Records Office at sro@sro.wa.gov.au