

# Viewpoint - Factsheet for carers

## What is Viewpoint?

Viewpoint is a computer program designed to engage young people in conversations about

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## [Viewpoint Factsheet for Carers]

After several issues, the child protection worker will work with them to find alternate ways to address their concerns. After this discussion, the young person may feel more comfortable sharing their concerns. However, if they are still not willing to share information and there is no clear necessity to do so, the information should remain confidential. In this case, only the child protection worker, team leader and Viewpoint administrator will have access to the information.

The responses collated into anonymised reports will be shared in order to improve services. The young person will be reassured that this information is anonymous and can be openly shared with foster carer groups through our partnership networks, without anyone knowing where the information came from.

### **How will this affect me as a carer?**

Child protection workers talking to young people to find out about their care experiences, wishes and concerns as part of the care planning process.

The *Children and Community Services Act 2004* states that care planning must be an inclusive process in which the views and wishes of the young person are gathered and documented.

### **How can carers support Viewpoint?**

Your encouragement is critical in supporting the young person in your care to use Viewpoint. Please ask for further information or raise any questions you may have with the young child protection worker.

You can also contact the Advocate for Children in Care on 0429 086 508 or email [advocate@communities.wa.gov.au](mailto:advocate@communities.wa.gov.au)

[www.communities.wa.gov.au](http://www.communities.wa.gov.au) and click on Child Protection and Family Support.