



Communique

WA ACE Forum

16 April 2024 meeting

Meeting 20 of the Western Australian Advocacy for Consumers of Energy (WA ACE) Forum was held on 16 April 2024.

Kimberley Community Solar Saver Program

Members were provided a briefing on the Horizon Power Kimberley Community Solar Saver Program. The program will support households in remote communities across the Kimberley region to reduce energy costs through access to the benefits of solar PV electricity systems. Horizon Power outlined:

the program works by installing solar panels on suitable household and community buildings, and aggregating power generation so that the entire community benefits, rather than just individual households/buildings w

Expert Consumer Panel update

Expert Consumer Panel members provided an overview of feedback provided to the Economic Regulation Authority in response to a call for issues for the upcoming review of the Code of Conduct for the Supply of Electricity to Small Use Customers. This feedback included consideration that the service standard payment rates should be increased, the need for more practical requirements for the registration of users of life support equipment and a proposed new requirement for retailers to advise customers if there is a more suitable tariff for the household (based on current and previous energy consumption).

About the WA ACE Forum

The WA ACE Forum brings to together consumer representative bodies from across Western Australia to provide consumer insights to the energy sector, supporting informed, valuable contributions to the energy debate in Western Australia. The WA ACE Forum meets five times a year.

The WA ACE Forum is not a decision-making body, nor is it required to form consensus. Accordingly, this Communique does not reflect the views of Energy Policy WA or any particular member organisation, rather it seeks to share the key areas of discussion by the Forum.